

**MEDCOM**  
PERSONNEL



# **NURSING & DOMICILIARY CARE**

**A G E N C Y**

[www.medcompersonnel.co.uk](http://www.medcompersonnel.co.uk)



## Who We Are

Medcom Personnel is a Nursing and Domiciliary Care Agency, that provides registered nurses, support workers and care assistants staff for both temporary and permanent placements to NHS Trusts, private hospitals, nursing homes, residential/care homes, learning disability homes (private/NHS), the prison service, individual clients and other healthcare providers seeking agency nursing or homecare.

When it comes to providing high-quality care and nursing staff with the very best of standards in care practices, you can count on Medcom Personnel. Because we base our ethos on putting people first, you can rest assured that treating people with . dignity and respect as well as making sure that all vulnerable people in our care are safe, is second nature to us. Our friendly and professional staff is experienced to ensure that your staffing needs are met 24 hours a day, 7 days a week, 365 days a year.

At Medcom Personnel, we pride ourselves on providing reliable and cost-effective employment services for all our clients. We offer highly competitive rates, without sacrificing the quality of care and our staff. Our services include placing qualified and fully vetted medical staff, maintaining continuous feedback and monitoring, and ensuring post-placement evaluation.

We facilitate our clients with both short term/emergency and long-term staffing services. When you contact us, one of our specialist consultants will speak to you in person to fully understand your recruitment needs and explain our quality service.

# Our Services



**Domiciliary Care**



**Staff Solutions**



**Training**





# Our Home Care Services



**Personal Care**



**Disabilities Care**



**Hourly Visiting Care**



**Dementia Care**



**Live In / 24 Hour Care**



**Respite Care**



**Companionship**



**Palliative Care**



**Night Care**

# What is Domiciliary Care?

Domiciliary care is for people that live in their own homes but require additional support with household tasks, personal care, doctor or hospital visits, or any other activities that allow them to maintain their independence and quality of life. It is also called 'home care'.

Domiciliary care can be provided to anyone at any stage of life – post a hospital stay, at the onset of mental health problems, or once sensory impairment or physical disabilities have developed. Further, domiciliary care is tailored to your needs and schedule. It can range from a visit once a day for an hour to full live-in home care (in which a carer is with you day and night).

After calling an agency and undergoing a care assessment, you receive a care plan unique to your needs and condition. This care plan takes your existing routine into account and works around your schedule. In addition, carers that are best suited to your needs and personality are assigned to you.



# How Our Services Can

Depending with each person's unique lifestyle, preferences



## PERSONAL CARE

- Getting out of bed
- Washing/Bathing/Showering
- Getting Dressed/Undressing
- Managing continence
- Emptying commodes
- Skin and hair care
- Prompting to take medication
- Going to bed

## NUTRITION CARE

- Preparation of:
  - Breakfast
  - Hot meals
  - Light meals / Snacks
  - Drinks
- Meal & Diet Planning
- Managing Food Hygiene



# Help Your Loved One

es and expectations, our care and support can help with:



## DOMESTIC SUPPORT

- Making / Changing the bed
- Laundry / Ironing
- Washing up
- Cleaning toilet/bathroom
- Light housework
- Shopping
- Assisting with heating/ fires
- One-off cleaning tasks (e.g spring cleaning)

## SOCIAL CARE

- Assisting with maintaining social contact
- Making appointments
- Attending clubs/Day CareCentres
- Attending social occasions or prayer meetings



# How Our Services Can

Depending with each person's unique lifestyle, preferences



## FINANCIAL CARE & CORRESPONDENCE

- Assistance with:
- Budgeting & Planning
- Correspondence
- Collection of pension/ benefits
- Use of telephone
- Paying bills

## ADMINISTRATIVE / REGULATORY CARE

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- Providing advice and supportive information
- Risk/ Health and Safety Assessments
- Quality assurance visits
- Telephone calls and questionnaires
- Regular communication with your assigned coordinator
- Care plan reviews
- Interagency liaison (e.g. attend review meetings with care managers as requested)

# Help Your Loved One

es and expectations, our care and support can help with:

## HOBBIES

Our staff are trained in promoting service users to engage in certain activities and hobbies to keep them active and help them feel relaxed.

Here are some of the things we can help you with:  
Painting, Pottering classes, Movie going, Casual shopping,  
Day Centre events, Normal household tasks, Walks in the  
park and Visiting family and friends





# Benefits of Domiciliary Care

The two key benefits of domiciliary care are the improvements in dependent individuals' physical and psychological health.

**1. Benefits to Physical Health** – The fact that domiciliary carers are present for timely medication reminders, transferring to and from beds and around the house, and for meal preparation and cooking, ensures that elderly individuals maintain their physical health. In addition, their physical strength can also be sustained as in-home carers can keep them active and be moving by doing exercises with them as well as ensuring that they maintain healthy diets.

**2. Benefits to Psychological Health** – In-home carer can help prevent older individuals from falling victim to depression and loneliness. Depression is a serious problem that can go unnoticed. It interferes with your body's basic functioning by causing sleeping problems, irregular eating, headaches, and fatigue.

# What We Provide

## Nursing Agency

- Registered General & Mental Nurses
- A&E and Theatre Nurses
- Midwives
- Pediatric Nurses
- Specialist Nurses
- Intensive Care
- Coronary Care
- High Dependency
- Health Care Assistants
- Support & Social Workers





We pride ourselves on building long-term relationships and delivering what is promised. Call us now so we can address your staffing requirements today.





# MEDCOM

## PERSONNEL



# Connect With Us

### **NOTHERN IRELAND OFFICES**

📍 10 Cheston Street  
Carrickfergus, BT38 7BH  
County Antrim

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### **BIRMINGHAM OFFICES**

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### **HARLOW OFFICES**

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